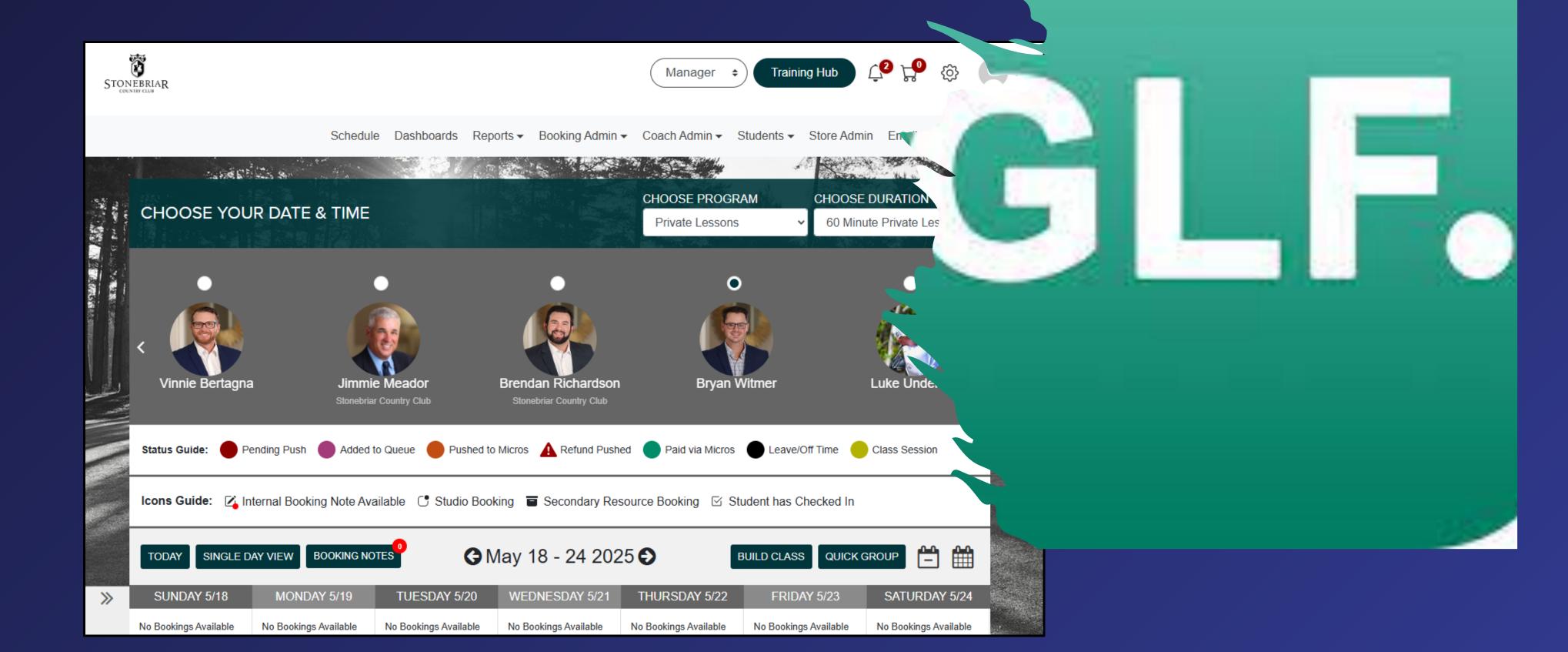
# Mileo



# Agenda

- ✓ Updated Training Hub Entire Golf Department
- ✓ Integration of Various Lesson Programs



Enhancements within GLF.

Weekly Reporting Review

Payroll Reports

Support for You

Questions







# GLF. Lesson and Group Programming Billing & Recognizing Revenue

> Individual Lesson Push – Recognizing Revenue

> Individual Lesson Package /Series

Step One: Billing

Step Two: Recognizing Revenue

➤ Group / Class Programming

Step One: Billing Participants

Step Two: Recognizing Revenue

**Reminder:** All Lesson and Group Programming Revenue should be reflected on the specific "day" the lesson or group/class program is supported.



#### **GLF.** Operational Guidance

- ☐ All Lesson Packages should be processed through the coaching store.
- ☐ Lessons & Classes should be "pushed" on day delivered.
- ☐ Check closed on MICROS POS not re-opened/voided.
- ☐ Refunds processed through "Refund Feature" within GLF.
- ☐ Additional retail products not "added" to GLF. integrated checks.





#### **GLF.** Operational Guidance

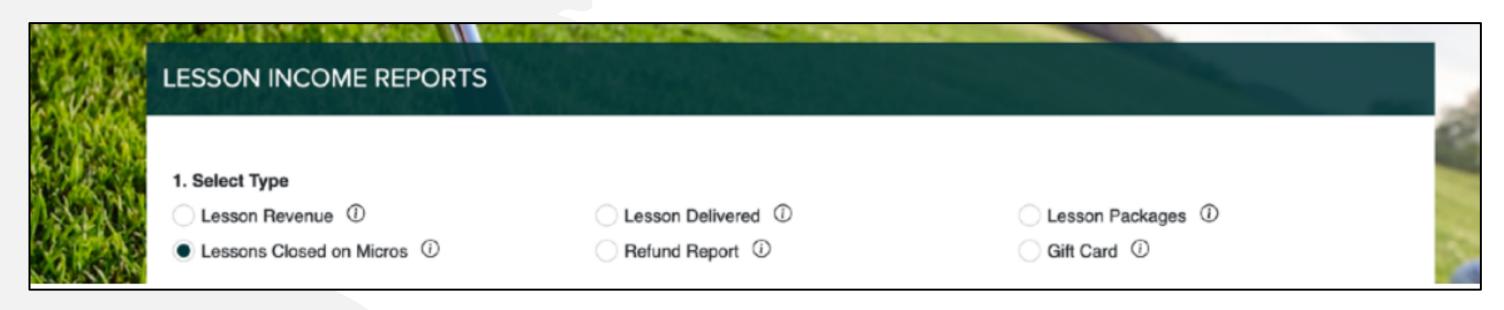
- ☐ Integrated checks "pushed" to MICROS POS closed by EOD.
- ☐ Golf Shop Team follow check closing tender "note" when integrated.
- ☐ PDPs ensure class revenue properly allocated "prior to" check integration. Ensure proper check closing reflected prior to PUSH.
- ☐ Use the "Cancel the Push" feature when needed. Request support as soon as possible if need to escalate.





### Weekly Payroll Reporting

#### > Report One.... Lessons Closed on Micros Report





#### > Report Two.... Golf Commission Report

Report	Report	Published To Edit Delete
Tennis Commission Report	Tennis Commission Report	Published To Edit Delete
Athletics Commission Report	Athletics Commission Report	Published To Edit Delete
Golf Commission Report	Golf Commission Report	Published To Edit Delete
Spa Commission Report	Spa Commission Report	Published To Edit Delete
Credit Card Tenders: AmEx	Credit Card Tenders: AmEx	Published To Edit Delete

roups	Location	Revenue Center	Check Number	Transaction Date/Time	Line Count	Line Total	Check Employee
ummary Total					24	1,281.50	
Player Development 1					2	191.50	
	01119 Test Lab	01119-Gof Shop 1	60102474	6/7/2023 10:11 AM	1	100.00	GLF. Connect User
	01119 Test Lab	01119-Golf Shop 1	60102474	6/7/2023 10:15 AM	-1	[100.00]	GLF. Connect User
	01119 Test Lab	011119-Golf Shop 1	60102476	6/7/2023 10:29 AM	1	91.50	GLF. Connect User
	01119 Test Lab	01119-Golf Shop 1	60102480	6/7/2023 10:43 AM	1	100.00	GLF. Connect User
Player Development 7					2	290.00	
	01119 Test Lab	01119-Gof Shop 1	60102991	6/10/2023 9:06 AM	1	148.00	GLF. Connect User
	01119 Test Lab	01119-Gof Shop 1	60102991	6/10/2023 9:06 AM	1	145.00	GLF. Connect User
Standardized Program 1					16	712.50	
	01119 Test Leb	01119-Gof Shop 1	60102512	6/5/2023 9:14 AM	1	25.00	<b>GLF.</b> Connect User
	01119 Test Lab	01119-Golf Shop 1	60102512	6/8/2023 9:15 AM	-1	(25.00)	GUF. Connect User
	01119 Test Lab	01119-Gof Shop 1	60102913	6/8/2023 9:14 AM	1	25.00	GUF. Connect User
	01119 Test Lab	01119-Golf Shop 1	60102513	6/8/2023 9:15 AM	-1	(25.00)	GLF. Connect User
	01119 Test Lab	01119-Golf Shop 1	60102514	6/8/2023 9:14 AM	1	25.00	GLF. Connect User
	01119 Test Lab	01119-Golf Shop 1	40102914	4/8/2023 9:15 AM	-1	(25.00)	GLF Connect User
	01119 Test Lab	01119-Golf Shop 1	60102515	6/8/2023 9:16 AM	1	25.00	GLF. Connect User
	01119 Test Lab	01119-Goff Shop 1	60102515	6/8/2023 9:18 AM	-1	(25.00)	GLF. Connect User
	01119 Test Lab	01119-Golf Shop 1	60102519	6/8/2023 9:22 AM	1	5.25	GLF. Connect User
	01119 Test Leb	01119-Gof Shop 1	60102521	6/8/2023 9:22 AM	1	12.50	<b>GUF.</b> Connect User
	01119 Test Lab	01119-Golf Shop 1	60102521	6/8/2023 9:23 AM	-1	(12.90)	GLF. Connect User
	01119 Test Lab	01119-Gof Shop 1	60102523	6/5/2023 9:22 AM	1	5.25	GLF. Connect User
	01119 Test Lab	01119-Gof Shop 1	<u>40102528</u>	6/8/2023 9:28 AM	1	28.57	GLF. Connect Uper
	01119 Test Leb	01119-Golf Shop 1	60102528	6/8/2023 9:29 AM	-1	(28.57)	<b>GUF.</b> Connect User
	01119 Test Lab	01119-Gof Shop 1	60102529	6/8/2023 9:28 AM	1	40.00	GLF. Connect User



Micros Integration - Managers SOP Manual

Micros Integration - Instructors SOP Manual





## Reminders for GLF.

#### **>>GLF Training Course completed by − 5.23.25**

Click on the below link and select your club...

https://invitedtraininghub.glfconnect.com/courses/getting-started-micros-integration-2025-50min/

- ➤ Review "New" Feature Articles for Best Practices Training Hub
- ➤ Clear your Cashe. Something to review weekly through device supporting the GLF. Platform.
- ➤ Ensure your Mobile Apps are updated.
- ➤ Ensure all "new" PDPs, Golf Professionals, and Golf Shop Staff are aware of how to build, PUSH, and CLOSE GLF. checks integrated into the MICROS POS.





# Support for You

#### **Lead Contacts**

- Support Team (GLF. Connect) <u>invitedsupport@glfconnect.com</u>
- •Jennifer Bermingham (Invited) <u>jennifer.bermingham@invitedclubs.com</u>
- •Bart de Schepper (Retail Tribe/Invited) <a href="mailto:bartdeschepper@retailtribe.com">bartdeschepper@retailtribe.com</a>
- Brad McCollum (Invited) <u>brad.mccollum@invitedclubs.com</u>







Questions?